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DISASTER ASSISTANCE INFORMATION

*In the aftermath of Hurricane Isaac, you may need some help.
Here are some key assistance programs that you may qualify for:*

MISSING FAMILY

The National Emergency Family Registry and Locator System (NEFRLS) helps reunite families separated by a disaster.

- To register with NEFRLS, or if you wish to find out about someone's status, call 1-800-588-9822 or visit <https://gateway.fema.gov/inter/nefrls/home.htm>

FOOD ASSISTANCE

The Disaster Supplemental Nutrition Assistance Program (D-SNAP) provides temporary food assistance for households affected by a natural disaster. D-SNAP provides one month of benefits to eligible disaster survivors and also facilitates the issuance of supplemental SNAP benefits for households already receiving SNAP benefits. To be eligible for D-SNAP, a household must live in the identified disaster area, have been affected by the disaster, and meet certain D-SNAP eligibility criteria. Benefits range from \$200 to over \$1,000 based on household size.

- For more information, call 1-888-LAHELP-U (888-524-3578)

HOUSING ASSISTANCE

There are no income limits that restrict eligibility for the following programs.

- **Temporary Housing Assistance**
 - FEMA has activated its Temporary Sheltering Assistance (TSA) program to rapidly transition displaced households into hotel/motel units on a temporary basis until suitable rental units can be identified.
 - FEMA also provides rental assistance to households through the Individual Assistance program. The FEMA Housing Portal consolidates rental resources to help individuals and families find available rental units in their area.
 - Information on these programs is available by calling the FEMA Helpline at 1-800-621-3362 or visiting a Disaster Recovery Center.
- **Home Repairs**
 - FEMA provides home repair grants up to \$31,400 for structural repairs not covered by homeowner's or flood insurance through its Individual Assistance Program. Call the FEMA helpline at 1-800-621-3362 to register for disaster assistance or request information about this program.
 - The SBA provides low-interest, long-term loans for losses that are not fully covered by insurance or other recoveries. To qualify, applicants must meet credit requirements, demonstrate the ability to repay all loans, and pledge collateral when it is available. For application information, please call 1-800-659-2955 or visit <http://www.sba.gov/content/home-and-personal-property-loans>

UNEMPLOYMENT ASSISTANCE

The Disaster Unemployment Assistance program provides unemployment benefits to individuals who have become unemployed as a result of a major disaster. There are no income limits that restrict eligibility.

- For more information, please call 1-866-783-5567 or visit www.lawworks.net

BUSINESS ASSISTANCE

Business Disaster Loans are available through the U.S. Small Business Administration (SBA) for the repair and rebuilding of non-farm, private sector disaster losses. Assistance is available for physical damage and working capital necessary after the disaster. Physical damage loans are available to businesses and private non-profit organizations in the declared disaster area of any size. Economic Injury loans are available to small businesses, small aquaculture businesses, and private non-profit organizations in the declared disaster area. There are no income limits that restrict eligibility.

- For application information, please call 1-800-659-2955 or visit <http://www.sba.gov/content/business-physical-disaster-loans>

CRISIS COUNSELING

The Disaster Distress Helpline provides immediate counseling to anyone who needs help in dealing with the storm related problems affecting Louisiana. The Helpline is a 24 hours-a-day, seven-days-a-week, multilingual resource that responds to people who need crisis counseling after experiencing a natural or man-made disaster or tragedy. Sponsored by the Substance Abuse and Mental Health Services Administration (SAMHSA), the Helpline immediately connects callers to trained and caring professionals from the closest crisis counseling center in the nationwide network of centers. The Helpline staff will provide confidential counseling, referrals and other needed support services. There are no income limits that restrict eligibility.

- People seeking emotional help in the aftermath of a disaster can call 1-800-985-5990 or text TalkWithUs to 66746.

LEGAL AID

Disaster Legal Services provides legal assistance to low-income individuals who need help securing legal services to meet their disaster-related needs, such as help with insurance claims; drawing up new wills, powers of attorney and other legal documents lost during the disaster; help with home repair contracts and contractors; and advice on problems with landlords. This program is administered in Louisiana by the American Bar Association – Louisiana Municipal Justice Center. There are no income limits that restrict eligibility.

- For more information, please call 1-800-310-7029.
 - The ABA is on-site at 8398 Highway 23 Belle Chasse, LA in Plaquemines Parish

OTHER NEEDS

FEMA's Other Needs Assistance (ONA) program provides financial assistance to individuals and households for certain uninsured disaster-related losses, including replacement of food, clothing, household items (furniture, appliances, kitchenware), vehicle damage, and disaster-related medical, dental, and funeral expenses.

- For more information, contact FEMA's Helpline at 1-800-621-3362.

REGISTRATION INFORMATION

The first step to receiving assistance is to register with FEMA. You can do that by telephone, internet, or by visiting a Disaster Recovery Center.

- FEMA's Helpline: 1-800-621-3362 or TTY 1-800-462-7585
- Online at www.disasterassistance.gov or m.fema.gov via web-enabled phone.
 - Updated Disaster Recovery Center locations in Louisiana are listed below. Each location is open from 8am-6pm, 7 days/week
 - Chalmette, LA (St. Bernard Parish)
 - 3220 Jean Lafitte Blvd
 - Belle Chasse, LA (Plaquemines Parish)
 - 8398 Highway 23
 - Lafitte, LA (Jefferson Parish)
 - 2654 Jean Lafitte Blvd

- Grand Isle, LA (Jefferson Parish)
 - 3101 LA Highway 1
- New Orleans, LA (Orleans Parish)
 - 19808 Chef Menteur Hwy
- LaPlace, LA (St. John the Baptist Parish)
 - 1931 Airline Highway
- Slidell, LA (St. Tammany Parish)
 - 520 Old Spanish Trail
- Mandeville, LA (St. Tammany Parish)
 - 1100 Mandeville High Blvd
- Matthews, LA (Lafourche Parish)
 - 4876 Highway 1
- Livingston, La. (Livingston Parish)
 - 28975 S. Satsuma Rd. Suite D, 70754
- Gonzales, La. (Ascension Parish)
 - 9039 St. Landry Rd
- La Place, La. (St. John's Parish)
 - 1931 W. Airline Hwy.
- Luling, LA (St. Charles Parish)
 - 737 Paul Maillard Road, Suite A